

# Livestream Sessions FAQ's

# Q. How will I access the livestream sessions?

A livestream portal will be available during the meeting to broadcast livestream sessions. The portal will have the sessions listed by date and time. You simply click on the access button when the sessions are taking place to view them live. After the sessions have taken place, you can view a recording of each session On-Demand through October 1, 2023.

## Q. How will I access the livestream portal?

The livestream portal will be made available on the main page of the ASTMH website for the Annual Meeting. You will see a banner that says, "Access the Livestream Portal." After clicking on the banner, you will need to enter your ASTMH username and password. (Note: This is not the same login information used when submitting an abstract or symposium.) If you need assistance with your login information, you may contact <u>Brenda Howe.</u>

# Q. Will the livestream portal offer the same content offered at the in-person meeting?

The livestream portal will offer a session package curated for you by the Scientific Program Chair and the Associate Program Chair. The package offers a selection of the best science across a broad range of tropical medicine/global health foci, plus the Opening Plenary and Awards Program, the always fun Innovations Pitch Competition, the President's Address, a new session this year — Greening up Your Lab, Clinical Practice and Field Work — and full access to the ePoster Hall Gallery.

## Q. Will I have access to the posters?

The livestream portal offers full access to the ePoster Hall Gallery and On-Demand viewing of posters through April 30, 2023.

## Q. Will I have access to livestream sessions after the meeting?

Yes, you will be able to view the content On-Demand until October 1, 2023.

# Q. Will I have access to the posters after the meeting?

Yes, you will be able to access the ePoster Hall Gallery until April 30, 2023.

# Q. Is there an app this year?

Yes, the ASTMH Annual Meeting app will be available one month before the Annual Meeting. You can use the app to access all the program information for the meeting. Download from the App Store or Google Play.

## Q. Can I claim CME, CME/MOC or Veterinarian credits?

Yes, but you can only claim credit for sessions featured on the Livestream Portal. The maximum number of credits available for Livestream Portal registrants will not necessarily be the same as the in-person meeting.

# Q. Will I have access to the Program Book, Abstract Book, and Late-breaker Abstract presentation Schedule Book?

Yes, visit the Information Desk and click on "Program Book." You can also access them on the mobile app and the e-Registration site.

## Q. Will there be technical support on the platform?

Yes, visit the Information Desk in the lobby and click on "Tech Support."

## Q. Will someone from ASTMH be available on the livestream portal?

Yes, visit the Information Desk in the lobby and click on "ASTMH Chat."

## Q. Will I be able to request a certificate of attendance and a certificate of presentation?

Yes, after the meeting. Visit the <u>registration page</u> to create your certificates. If you require a certificate of presentation, contact <u>Brenda Howe</u>.

#### Q. Can I still register during the Annual Meeting?

Yes, registration will continue to stay open throughout the meeting.

#### Q. When does registration for livestream sessions close?

Registration will not close; it will remain open throughout the meeting.

## Q. Can my computer or mobile device handle the livestream portal?

Most up-to-date computers and mobile devices such as laptops, desktops and handheld tablets can run the virtual event for you.

# Q. If I am registered for the livestream platform and later decide to attend in person do I need to register again for the in-person meeting?

No, there is no need to register twice for the meeting. Registrants who wish to transfer their livestream registration to in-person registration will be responsible for the difference in rates. Contact <u>Brenda</u> <u>Howe</u>.