

# ASTMH Registration FAQs

- Q.** I registered using a paper form. Can I still log in and add things to my existing registration online?
- A.** Yes. Although your registration was processed manually, you do have the ability to login and add selections to your registration.
- Q.** I am a member. Why am I only seeing the nonmember rates?
- A.** There are two reasons why you would be seeing the nonmember rates:
1. You have not renewed your 2018 membership dues.
  2. You may have multiple records and are logging in to your nonmember record instead of your member record.
- Q.** I am a speaker. Am I entitled to a complimentary registration?
- A.** Symposium speakers who are not members of ASTMH receive a complimentary registration. All other presenters must pay the registration fee.
- Q.** My poster was accepted. Do I have to pay a registration fee?
- A.** Yes, all abstract presenters must pay a registration fee in order to present their abstract. The abstract fee paid at the time of abstract submission is not the same as the registration fee. The registration fee is a separate payment that must be paid in order to present an abstract.
- Q.** I am an exhibitor. Do I have to pay for my registration?
- A.** If you are an exhibitor, you will be contacted by [Madh Carson](#). She will provide you with a special coupon code to use during the registration process.
- Q.** I can't find my receipt. How do I get another one?
- A.** You can login to the registration page, click View Previous Orders and print a replacement one.
- Q.** I registered, but now I cannot attend and it is past the cancellation deadline. What are my options?
- A.** You can transfer your registration fee to someone else. (Please note that a difference in rates and member type may cause an additional fee on top of the cancellation credit.)
- Q.** My spouse/partner/guest is attending the meeting and I would like to see some of the sessions. What is my registration rate to attend?
- A.** ASTMH offers a spouse/guest rate of \$185. If you are unsure what registration rate/category applies to you please, contact [Brenda Howe](#).
- Q.** If I want to claim credit hours for the meeting. Is there an additional fee?
- A.** Yes, the fee to claim either CME or CEs is an additional \$150. Please visit the [ASTMH website CME page](#) for more information regarding credit hours.
- Q.** When is the last day I can register online or send in a form?
- A.** Registration will be open from June 18 through November 1. You can register online at the Annual Meeting without waiting in the registration line.